

site pieces

a look inside the company



Site Pieces | Inside the Company

Site Pieces is a designer and manufacturer.

We create high-quality site furnishings that enrich outdoor environments and allow you to enjoy the space you're in. Our team brings nearly 40 years of manufacturing experience to the table with skilled craftsmen and state-of-the-art equipment to create exceptional products with precision. Our goal is to do things the right way and, in the process, bring good design to the spaces and places we love.

We believe site furnishings make a difference.

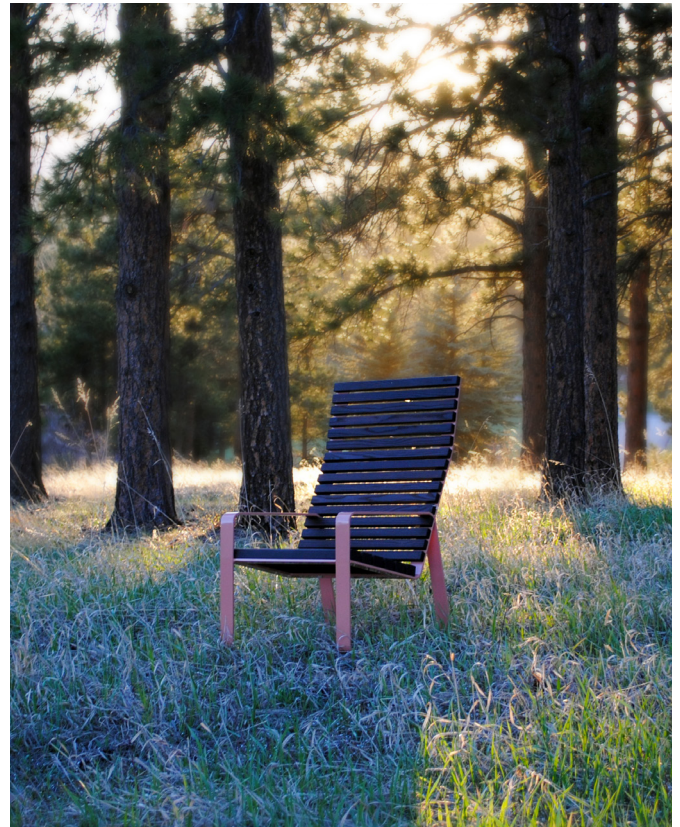
Site Pieces started with a passion for design and desire to help projects reach their full potential. We strive to provide solutions that help our clients and each unique project reach their full potential and, by doing so, contribute to a better built environment.

We are a design-focused company.

From concept to production we work through every detail to provide the best possible product. Whether it's technical drawings, engineering, or prototypes - our team understands the importance of our craft and is committed to excellence. Everything we do, down to the smallest of details, is purposeful, thoughtful, and carefully crafted.

We care about our environment.

As designers and collaborators, we care deeply about the relationships we build and the footprint we leave behind. That's why we're proud promoters of an eco-driven 'buy less, but better' mindset.



Site Pieces | Materials & Finishes

We design our products to last a lifetime.

We believe in being fully transparent in everything we do and our choice in materials reflects the passion we have for not only creating long-lasting outdoor furniture but being conscious about our footprint. That's why we work with the best in the industry to bring you products you can feel good about.

All of our furnishings are made with Aluminum and Thermally Modified White Ash lumber for their durable, long-lasting, and sustainable properties. Aluminum provides a greater resistance to corrosion as well as a higher recycled content than other metals. The aluminum parts are then finished with either a standard powder coat color, a custom RAL color, an anti-graffiti powder coat, or our designer aluminum options. Before any finish is applied, the aluminum parts go through a comprehensive pre-treatment process that involves shot blasting as well as multiple stages of cleaning to ensure a durable long-lasting finish.

We work exclusively with ThermoryUSA to source our Thermally Modified White Ash lumber because it has received the highest possible, Class 1 Rating (per EN-15083-1) for durability and decay resistance, for a time period of 25+ years. Of the short list to receive this rating, the same class predominant for some tropical hardwoods on the market, particularly Ipe and Teak, Thermory is the only sustainably harvested, domestic wood on that list. It is an excellent alternative to tropical hardwoods and contributes to saving the tropical rainforests. Considering the physical test results and Thermory's increased dimensional stability, one can position it ahead of common tropical hardwoods.



Photography by Thermory



Site Pieces | Custom Solutions

Collaboration is at the core of what we do.

Site Pieces provides custom design services to assist in the development of creative and cost-effective design solutions. Collaborating with other designers is truly the most enjoyable part of what we do. With a full team of industrial designers, we are well equipped to bring your idea to life.

Everything begins with a big idea.

To start, landscape architects and designers can bring us their big idea whether that be detailed drawings, a rendering, or a scribble. Our team can then evaluate the design and determine the overall project feasibility while ensuring it aligns with our own capabilities.

Communication is key.

As designers, we love to collaborate with other creative minds and help make the design a reality. Our collaborative process takes the headache out of the design as we share each step of the process, making sure to effectively communicate design intent through technical drawings, renderings, samples, mock-ups, and/or prototypes.

Ideas and budgeting go hand-in-hand.

We're happy to look at projects in the early phases of the design process to help with budgeting. We've found this helps to alleviate future value-engineering and manage expectations throughout the project.

Site Pieces Guarantee.

We are dedicated to delivering successful projects and ensuring that our clients are happy. With that, our custom products come with a 1-year limited warranty. If at any time, you are ever unhappy with one of our products, please reach out so that we can make things right.



Site Pieces designs and manufactures its products to last a lifetime and with every choice we make, we have our clients and their satisfaction at the top of mind. Unfortunately, there are certain things that are simply out of our control such as vandalism, improper installation, or abuse that can happen. We've provided this guide with recommendations on how to maintain and care for our products, as well as recommendations to help bring products back to their original condition, should they become damaged. We are always here to help should you have any questions so please feel free to reach out.

General Product Care

We suggest inspecting all products every 6 months or less to identify any loose or missing hardware. Missing hardware and glides should be replaced or tightened immediately. If any product should become damaged or broken, it is recommended that the product be taken out of service until the appropriate repairs are made. Contact Site Pieces for additional hardware or replacement parts.

Thermory & Kebony Lumber

Our thermory and kebony lumber are a natural material, and as such, have natural characteristics that make them such a beautiful material. They will naturally weather to a silver-grey color over a period of 6-12 months depending on the UV exposure.

Site Pieces applies Cutek Extreme's Advanced Wood Protection Oil to all of our thermory and kebony which deeply penetrates the wood. This provides lasting protection from within the wood, even after it has weathered to a silver-grey color. While regular maintenance is not required, you can maintain the original color for a longer time or restore the wood to its original color tones by applying Cutek Extreme with Cutek Colourtones. We do not recommend using other stains or varnishes as those finishes encapsulate the lumber which prevents it from breathe naturally and can hold moisture in the lumber.

In general, it's important to keep the surface of the wood clean and free of debris such as large amounts of leaves or pine needles which can hold moisture. When using water to clean, we suggest using a gentle setting and stiff bristle deck brush to help aggitate any dirt on the surface. We advise against power washing the wood slats as that can result in damage to the wood fibers. If you prefer power washing, use the lowest setting and the widest fan. Lastly, we recommend using Cutek ProClean or Cutek Wood Reviver if wood has become significantly weathered and you are planning to restore the wood to its original color. Otherwise, our thermory and kebony require no maintenance and will naturally age to a beautiful silver-grey color.

Aluminum

Site Pieces products are constructed with aluminum which is a very sustainable, durable, and long-lasting material. All of our products are designed to be suitable for exterior conditions and are powder coated for increased durability. See Powder Coat section for care and maintenance suggestions.

Stainless Steel

Upon request Site Pieces uses stainless steel for certain products and custom installations. No maintenance is required for stainless steel, except for cleaning periodically with a soft cloth and mild detergent. Stainless Steel cleaners may be used if necessary.

Product Care & Maintenance

Powder Coat

We suggest cleaning our powder coated aluminum products periodically with a soft cloth and mild detergent. Avoid using abrasive cleaners on any powder coated aluminum product. Periodic inspection of powder coated products is recommended. Touch-up paint should be used to repair minor nicks, scratches, and gouges. The active ingredients found in deicers which includes, but is not limited to, Calcium Chloride, Sodium Chloride, Magnesium Chloride and Potassium Chloride are corrosive and should not be used near or left to sit on powder coat finishes.

Designer Aluminum

We suggest cleaning our powder coated aluminum products periodically with a soft cloth and mild detergent. Avoid using abrasive cleaners on any powder coated aluminum product. Periodic inspection of powder coated products is recommended. Replacement designer aluminum slats are available if the slats should become abused or vandalized.

Graffiti Removal:

Site Pieces recommends using SoSafe Graffiti Remover (www.sosafeusa.com/products/graffiti-remover). SoSafe incorporates an exclusive formula that is known as Surface Active Technology. It allows you to remove the graffiti without damaging the underlying surface. Please contact Site Pieces so we can ensure the correct type of graffiti remover is purchased for the type of surface it's being applied to. SoSafe's products are available for purchase on their website where they also provide additional information and instructions for use.

Standard Product Warranty:

Site Pieces is passionate about building beautiful furniture that enriches our public spaces. We are committed to holding ourselves, our team, and our products to a very high standard. Your trust and satisfaction is at the forefront of what we do and it all starts with providing great service and standing behind our product. Site Pieces warrants all of our standard products against defects in components, standard finishes, and workmanship for three (3) years from the date of delivery and (1) year for custom products.

Terms + Exclusions

This warranty replaces all other warranties expressed and we do not assume nor authorize anyone to assume for us any obligation of liability in connection with our furniture. Immediate written notice is required from the client of the specific product defect. Products must be cared for in accordance with the care instructions supplied. Any repair work carried out without consultation with Site Pieces will void any warranty. Site Pieces will, at its discretion, either repair or replace products or components found to be defective upon inspection by an authorized Site Pieces employee. The above warranty terms are accepted by the customer and end-user upon order and delivery.

Note:

- The warranty does not cover damage from mishandling, abuse, accidental damage, or improper installation.
- The warranty does not cover fading or natural aging of wood, non structural defects, naturally occurring features, surface and end checking, or lack of proper care.
- The warranty does not cover products that the customer decides they do not like upon delivery - including color, fabric, wood or other opinions based on personal preference.
- The warranty does not cover freight costs for replacement parts, products, or labor cost for repair.
- Site Pieces shall not be liable for any claims caused directly or indirectly by any event or matter beyond its control.
- The warranty does not cover the use of alternate materials outside of Site Pieces standard product offerings.

For any product maintenance and warranty questions, please contact us:

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